



BROCKVILLE GENERAL HOSPITAL

CODE OF CONDUCT

Our Code of Conduct sets out the behaviours that we expect from all persons within the Brockville General Hospital. Our Code of Conduct applies to any individual (patient, client, visitor, staff, physician, community partner, volunteer, student) who gives or receives services in this organization. Our Code of Conduct sets the boundaries by which we treat each other as well as those we serve.

BGH is committed to a safe working environment.


Abusive/aggressive behaviour and/or coarse language are not acceptable.

1. We will treat everyone with courtesy and respect.
2. We will not tolerate discrimination in any form.
3. We will respect the privacy and confidentiality of others.

All individuals using the Brockville General Hospital facility for all purposes will:

- maintain confidentiality.
- treat everyone in a professional manner, demonstrating compassion and caring, respect, integrity, and dignity.
- communicate with everyone in a clear, timely, truthful manner, demonstrating attentiveness, and choosing an appropriate environment.
- offer assistance to anyone within the building or on the hospital grounds who appears distressed or in need of help.
- work in a safe manner, following safe work practices.

January 30, 2009
Date


Ray Marshall, President and CEO